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FACT SHEET

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California Courts Protective Order Registry

The California Courts Protective Order Registry (CCPOR), deployed to 21 counties in 2010, is a new statewide repository that provides more complete, accessible information to judicial officers and law enforcement on restraining and protective orders. By promoting victim safety and perpetrator accountability, CCPOR supports the California judicial branch's strategic plan Goal IV, Quality of Justice and Service to the Public, and the related operational plan objective (IV.1.e) for "[i]mproved practices and procedures to ensure fair, expeditious, and accessible administration of justice for litigants in domestic violence cases."

Project History

The CCPOR program resulted from a recommendation to the Judicial Council submitted by the Domestic Violence Practice and Procedure Task Force to provide a statewide protective order registry. The registry contains up-to-date information, including order images, that is readily available to judges and law enforcement in the participating counties. In February 2008, the Judicial Council approved the recommendation and the CCPOR project was initiated by the AOC Information Services Division under the sponsorship of the Bay Area Northern Coastal Regional Office and with the support of the Center for Families, Children & the Courts.

The Domestic Violence Practice and Procedure Task Force also sought to enhance and improve court access to the California Law Enforcement Telecommunications System (CLETS), an information system managed by the California Department of Justice. As the largest statewide database of protective orders, CLETS is essential for safeguarding both victims of violence and law enforcement officers in the field. Current law requires that all protective orders be entered into CLETS within one business day of issuance. One important goal of CCPOR is to ensure timely and accurate entry of these important orders into the CLETS system.

Goals of CCPOR

To address the task force recommendations, CCPOR has three primary goals:

- Provide the trial courts in all 58 California counties access to CCPOR, enhancing the capability of bench officers to make more informed decisions and avoid issuing conflicting orders;
- Improve public safety and the safety of law enforcement officers by providing access to full text (images), and accurate, complete, and up-to-date order information; and
- Automate exchange of information between the courts and CLETS.

Two key components of CCPOR are the ability to enter and upload protective order data into the system and to search and retrieve that data, including electronic images of court orders. Viewing these electronic images is particularly valuable because this allows users to view special conditions and notes added by judges that are not available through CLETS. In addition, information about court orders that is keyed into CCPOR will be automatically transmitted to CLETS.

Key Features

When fully deployed, CCPOR provides the capability to:

- View order data and images from all 58 California superior courts;
- Access data and order images 24/7 through a secure web-based interface;
- Search orders by name, case number, and other criteria;
- Facilitate protective order sharing between courts;
- Automate California Restraining and Protective Order System (CARPOS—formerly “DVROS”) submission through CLETS;
- Integrate with the California Court Case Management System (CCMS) in order to provide access to judges on the bench and law enforcement officers in the field;
- Provide shared access to law enforcement agencies.

Orders that will be captured in the registry include:

- Civil Harassment Restraining Orders
- Criminal Protective Orders
- Domestic Violence Restraining Orders
- Elder Abuse Restraining Orders
- Emergency Protective Orders
- Juvenile Restraining Orders

- Out-of-State Domestic Violence Restraining Orders
- School Violence Prevention Orders
- Workplace Violence Orders

Use of Enterprise Technology

CCPOR leverages the technology infrastructure at the California Courts Technology Center (CCTC). Design, development, and deployment of CCPOR to the courts was accelerated by reusing key technologies in use at CCTC, including the Integrated Services Backbone (ISB), the California Court Case Management System (CCMS), and the CCTC connection to CLETS. Taking advantage of these tools and systems also improves service delivery and provides better management and administration of the system.

While CCPOR is being deployed in advance of the complete rollout of the CCMS, it will be tightly integrated with CCMS to promote venue transparency. CCMS will directly feed into CCPOR to help promote increased access to court information across jurisdictional boundaries.

Development & Deployment Timeline

September 2008–June 2010: Design and development of initial system.

April–July 2010: On-board pilot counties: Marin, Santa Cruz, and Santa Clara.

July–December 2010: On-board 18 counties: Amador, Calaveras, El Dorado, Fresno, Humboldt, Inyo, Kern, Kings, Lake, Placer, Plumas, Riverside, San Benito, Siskiyou, Stanislaus, Tulare, Tuolumne, and Ventura.

2011: Continue deployment of CCPOR to new counties and to additional justice partners.

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Additional resources:

Guidelines and Recommended Practices for Improving the Administration of Justice in Domestic Violence Cases: Final Report of the Domestic Violence Practice and Procedure Task Force,
www.courts.ca.gov/xbcr/cc/dvpp_rec_guidelines.pdf